

Addus HomeCare Notice of Nondiscrimination for Clients and Patients

Addus HealthCare, Inc. and its family of companies (“Addus”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (as interpreted under applicable law). Addus does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (as interpreted under applicable law).

Addus:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (e.g., large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids or services, or language assistance services, contact the Addus Section 504/ADA and Section 1557 Coordinator (the “Coordinator”) at the contact information below. If you believe that Addus has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (as interpreted under applicable law), you can file a request or grievance with the Coordinator at the contact information below.

Section 504/ADA and Section 1557 Coordinator
Addus HealthCare, Inc.
6303 Cowboys Way Suite 600, Frisco, TX 75034
Tel: 469.535.8200. Email: HRAdmin@addus.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.

This notice is available at Addus’s website: <https://addus.com/non-discrimination-notice/>

AFFILIATES

Please note that this list may be periodically updated to reflect additional entities we acquire.

- Addus HomeCare
- Alamo Hospice
- Alamo Hospice of Conroe
- Alamo Hospice of Waco
- Alamo Supportive Care
- Ambercare
- Ambercare Home Health
- Ambercare Personal Care Services
- A-Plus HealthCare
- Arcadia Home Care & Staffing
- Capital City Hospice
- Day City Hospice
- Girling Personal Care
- Harrison's Hope Hospice
- Harrison's Hope Hospice Twin Falls
- Helping Hands Health Network
- Hospice of Virginia
- Hospice of Virginia Supportive Care
- House Calls of New Mexico
- JourneyCare - Barrington
- JourneyCare - Crystal Lake
- JourneyCare - Deerfield
- JourneyCare - Palos Heights
- JourneyCare Home Health
- JourneyCare Home Health – Chicago
- JourneyCare Hospice
- JourneyCare Palliative Care
- LifeStyle Options
- Miracle City Hospice
- Queen City Hospice
- Queen City Hospice East
- Serenity Hospice
- Serenity Supportive Care
- Tennessee Quality Care Home Health
- Tennessee Quality Care Hospice
- Tennessee Quality Care Palliative Care
- Tennessee Quality Care Private Duty
- The Home Option